

Getting started with FSRConnect™

FirstService
RESIDENTIAL

Welcome to FSRConnect™, our proprietary technology platform designed to enhance communication between board members, residents and the management team.

Get started with three easy steps.

1 Visit **www.fsresidentialsa.com** and select FSRConnect to complete the Login Request Form.

2 We will respond with written instructions on how to access FSRConnect along with a temporary passcode

3 To access your account visit **www.texas.fsrconnect.com** and login using your email address and temporary passcode.



You're now ready to begin enjoying these FSRConnect features and more:

My Community Information

- ▶ **Contact the Manager** - Fill out a form to submit to your manager instantly
- ▶ **Community Details** - A list of FAQs specific to your community
- ▶ **Forms and Documents** - Download community documents
- ▶ **Submit a Work Order** - Notifies manager through email
- ▶ **Community Calendar** - Multiple calendars available
- ▶ **Reports** - Generate various, category-specific reports
- ▶ **Newsletters** - Access current and past community newsletters

My Account

- ▶ **Account Balance & History** - real time account balance information
- ▶ **My Unit Details** - manage emergency contacts, owner and/or renter information, amenities, visitors, account, and more
- ▶ **My Profile** - update your email, billing address and other contact information

FSRCONNECT
Connect. Communicate. Accomplish.